

# ProPhonos Hosted PBX System

## PROPHONOS EXCELS AT

- Bringing Co-workers and partners at distributed locations together on a unified phone platform
- Providing a perfect balance of features, sophistication, usability and price
- Eliminating the complexity and price of configuring a new phone system
- Allowing you to grow with no headaches

## OUTSTANDING VALUE

- Standard-setting price/performance means a reduced investment per customer extension
- Customer pricing options for low minute, high seat count or high minute, low seat count situations

## EASY ADMINISTRATION AT EVERY LEVEL

- Web-based interfaces make administration and configuration easy, from anywhere
- Easy phone-commands allows user to handle most common programming right from handset
- We handle the company configuration changes to the system! No calling the "phone guy" or dedicating a team member to becoming the expert
- You don't need to speak "phone" language to us and we speak clear English to you – Our customer support team is in the US and speaks your language

## RICH FEATURE SET (Highlights)

- **Calling Features** – Many more calling features than a typical IP Centrex offering
- **Follow Me** – Users set the system to ring numbers such as mobile or home phones in parallel or sequence when someone calls their desk phone, so they never miss an important call
- **Call blocking and Screening** – Each user decides who reaches them and when
- **Voice Messaging** – Feature-rich voice messaging provides users with the flexibility to use and manage their messaging service from anywhere
- **Auto Attendant / IVR** – Enterprises manage inbound calls and deliver them to the intended destination through interactions that can include recorded answers, extension dialing, and time of day pathing
- **Three Way Calling** – Conferencing lets enterprises coordinate dispersed teams
- **Groups** – Ring and Mailbox groups ease communications

## SERVICE AND SUPPORT

- **Support** – Is available when and how you want it.
- **You are Not Alone** – Service tickets are easy to create and submit – just write an email! We respond within hours without additional support fees.